

To: Charlie Snowder
From: Andy Lodge – IKO
Date: November 21, 2012

Subject: IKO Limited Warranty – LOW-E Reflective Insulation

Dear Mr. Snowder,

This letter will confirm IKO's Asphalt Shingle Limited Warranty will be in full effect if our shingles are installed over the LOW-E Reflective Insulation Therma Sheet underlayment. Our limited warranty specifically covers manufacturing defects in the shingles which result in leaks. The shingles must be installed as per our instructions. IKO has no liability or responsibility for damage to or defects in its shingles caused by settlement, movement, distortion, deterioration, cracking, or other failure of the roof deck or of the materials used as a substrate over which our shingles are applied.

Application of the underlayment must be installed in accordance with the LOW-E Reflective Therma Sheet underlayment application instructions. IKO does not accept responsibility for the performance of any product not manufactured by IKO.

I trust this meets the needs of you and your customers. If you require any additional details, please contact me, or visit our web site at www.iko.com for complete information on IKO roofing materials.

Yours truly,



Andy Lodge
Manager, Technical & Industry Affairs
IKO Industries Limited